## Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**
(Phone No.: 32506011, Fax No.26141205)

### Appeal No. F. ELECT/Ombudsman/2014/609

Appeal against the Order dated 13.01.2014 passed by the CGRF–TPDDL in CG.No.5573/11/13/BWN.

In the matter of:

Shri Sushil Sharma     -  Appellant

Versus

M/s Tata Power Delhi Distribution Ltd.  -  Respondent

Present:-

Appellant:     Shri Sushil Sharma was present in person.

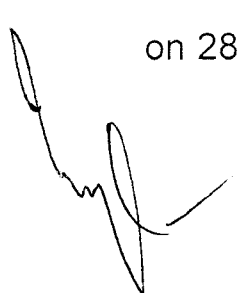Respondent:    Shri Vivek, Sr. Manager (Legal), attended on behalf of the TPDDL.

Date of Hearing  :   23.04.2014

Date of Order   :   29.04.2014

### FINAL ORDER NO. OMBUDSMAN/2014/609

The Appellant, Shri Sushil Sharma, has filed an appeal on 13.02.2014 against the order of the Consumer Grievance Redressal Forum – Tata Power Delhi Distribution Ltd. (CGRF-TPDDL) dated 13.01.2014 on the ground that LPSC was not refunded and that compensation for harassment was less.

The facts of the case are that the meter No.70003418 installed on 28.02.2007 was changed on 19.06.2013 on the ground that it was

burnt/reading was not visible. The last O.K. reading recorded on 03.05.2013 led to a bill of Rs.68,768/- for the period 04.05.2013 to 18.06.2013 on the basis of consumption recorded from 06.05.2012 to 03.05.2013. The cost of the meter of Rs.4,870/- was also levied on the consumer. When the matter was adjudicated in the CGRF, the meter was found OK and the facts led to an order reversing the charges and the cost of the meter. In addition the Complainant was given a compensation of Rs.3,000/-.

Against this he came here for an appeal. During the hearing, the DISCOM agreed to not levy the LPSC, which was earlier overlooked. Regarding the issue of compensation, no real case was made out for enhancement of the compensation given by the CGRF and hence this plea was not accepted.

The appeal is, therefore, dismissed with the above remarks.

(PRADEEP SINGH)
Ombudsman

29th April, 2014